

Safe at Home



Our mission is to *Enhance the Lives of Aging Adults*. As part of this mission, the health and safety of our clients and team members is of utmost importance. The following outlines the steps we have taken to ensure the highest quality of care in the safest of environments – your home.

1. SAFE TEAM MEMBER

Hillcrest Caring Companions team members are “fit to work,” both in health and protective equipment. Each team member completes a daily screening process as recommended by the Centers for Disease Control. Team members are screened for fever, cough, shortness of breath and travel outside of the United States.



2. SAFE CLIENT

Prior to the start of every shift, clients are asked health screening questions to help us determine the appropriate level of personal protective equipment (PPE). At a minimum, all team members are required to wear surgical masks and adhere to proper and frequent hand washing. Upon admission, clients are also offered a Safety Kit, which includes a mask, thermometer and hand sanitizer.



3. SAFE CARE

All team members successfully complete required health and safety training, which includes: COVID-19 education, PPE donning and doffing and proper hygiene and handwashing. Team members are equipped with all levels of PPE to care for any need that arises.



4. SAFE MONITORING

Family members have access to an online portal that provides detailed information about the cares we provide your loved one in real time. The Family Room Portal also gives you access to your loved one’s care calendar and a list of any team member providing care on that day.



We care about your safety. Call TODAY to speak to our Client Support Assistant about your situation – (402) 682-6599.